



221 Chambersburg Street
Gettysburg, PA 17325

www.gettysburgdayspa.com
(717) 334-8423

P o l i c i e s

Gettysburg Day Spa is a full-scale salon and spa offering touch, rest, relief from stress and improvement of health and well being. We are perfectly suited to your busy lifestyle and offer a wide range of services. We bring to you a variety of choices in hair, skin, nail and body care that will pamper your body and indulge your senses with the finest in beauty secrets.

At Gettysburg Day Spa we're committed to your complete satisfaction and hope to exceed your expectations. We've worked hard to create the perfect environment. Your personal recommendation of Gettysburg Day Spa to family, friends and co-workers is the highest honor you can give us. We value your opinion, therefore feedback is appreciated. A simple customer feedback card is available at the desk for your convenience upon completion of service or you can email us at feedback@gettysburgdayspa.com



Gift Certificates are perfect for anyone who deserves some special pampering. Printable Gift Certificates are available to purchase online and reloadable gift cards are available in the salon and spa. Both gift certificates and gift cards are available for any service, combination of services or any dollar amount. For even easier shopping call 717.334.8423 and we will be happy to arrange the details over the telephone.

- Purchased by phone will have \$3.00 handling fee added
- Are not refundable
- Cannot be redeemed to purchase another gift certificate
- Can be replaced if lost or damaged for a \$3.00 fee
- Are valid only for price at time of purchase.
- Salon increases are the responsibility of the recipient

Prepayment for Services are accepted using a valid credit card only. If you are unable to utilize all of the prepaid services, the remaining prepaid value can be credited back to the original credit card with a photo ID that matches the credit card only. If you do not have the original credit card *and* photo ID available a salon credit will be provided for remaining amount of prepaid value. There will be a processing fee of 3% of total remaining balance to process the refund on the credit card. *The credit will not be issued until after services are rendered.*

Scheduling: We ask our guests to check in 10 minutes early to prepare for your services. It is important to arrive on time so you can maximize your service.

Late Arrivals: We schedule according to the amount of time each service requires therefore late arrivals may be asked to reschedule or have the length of their service adjusted.

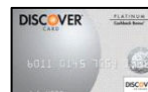
Cancellations: As a personal courtesy we request that you call at least 48 hours in advance to cancel an appointment.

Guaranteed Appointments: All services must be guaranteed with a credit card. We require a 48 hour cancellation notice. If you do not show up you will be billed for the full amount of the service plus gratuities.

Long-time clients who do not show up for a service after that service has been confirmed via a telephone call the day before, will be charged a fee of \$25.00 per service missed.

Gratuities: A gratuity of 15-20% is customary for salon and spa services if you are pleased with the service you received. Gratuities are accepted in the form of cash and personal check written to the employee. A 20% gratuity will be added for Prom, Homecoming and Day Packages. Wedding/Bridal Party pricing includes gratuity

Payment Policy: We only accept credit cards or cash. For your convenience, we presently accept American Express, Discover, MasterCard and Visa. All credit card transactions are subject to a 1% processing fee.



Checks: We no longer accept checks.

Children: Are not permitted in any spa area. For the comfort of our clients we ask that children not accompany you.

Right of Refusal / Suggestive Service: If a client displays visible signs of a medical issue whether currently under treatment or not, the staff maintain the right to refuse service until such time that the condition is clear.

Dissatisfied Guest Guests who are not satisfied with a service must report their dissatisfaction with the service within 48 hours of receiving it so our team can schedule to rectify the situation.

We are located in the 3rd block of Chambersburg Street off of Gettysburg Square going West on Route 30. Parking is metered and change is available at the front desk.

Hours are by appointment

Monday 10-6 • Tuesday 9-8 • Wednesday 9-8
Thursday 9-8 • Friday 9-6 • Saturday 9-4

Walk-ins are welcome. Services provided upon availability.